

Privacy Notice

European Network for Housing Research (ENHR)

Last updated: September 2026

The European Network for Housing Research (“ENHR”, “we”, “us” or “our”) is committed to protecting your privacy and personal data.

This Privacy Notice explains what personal data we collect, why we collect it, how we use and protect it, how long we retain it, with whom it may be shared, and what rights you have under the General Data Protection Regulation (“GDPR”).

1. Who is responsible for your personal data?

The data controller responsible for the processing of your personal data is:

European Network for Housing Research (ENHR)

Julianalaan 134, 2628 BL Delft, The Netherlands

Chamber of Commerce Registration number 76030245

Email: enhr@tudelft.nl

As data controller, ENHR determines the purposes for which and the means by which your personal data is processed.

2. What personal data do we process and why?

We process personal data only where we have a lawful basis for doing so.

Membership administration

Data we may process:

- Full name
- Email address and other contact details
- Professional title
- Organisation or institution
- Professional interests
- Membership information
- Billing and payment information

Purpose:

We use this information to register and administer your membership, process membership fees, maintain our membership records, provide access to member-only services and areas, and communicate with you about your membership.

Legal basis:

Processing is necessary for the performance of our membership relationship with you and, where applicable, to comply with our legal obligations.

Essential association communications

We may contact members about matters directly related to ENHR membership and the operation of the association, such as General Assembly notices, elections, changes to membership, governance matters and other important association information.

Legal basis:

The processing is necessary for the administration of your membership and/or based on ENHR's legitimate interest in managing and operating the association.

Newsletters, events and other ENHR communications

We may use your contact details to send you information about:

- ENHR conferences and webinars
- Association activities
- Research and housing-related news
- Upcoming events
- Other ENHR services and activities

Where required by applicable law, we will ask for your consent before sending electronic marketing communications.

Where communications are based on our legitimate interests, we consider that members and professional contacts may reasonably expect to receive information about ENHR and its activities.

You may unsubscribe from non-essential communications at any time by using the unsubscribe option included in the message or by contacting enhr@tudelft.nl.

Legal basis:

Your consent, where required, or ENHR's legitimate interests in informing members and professional contacts about its activities.

Billing and financial administration

We process relevant membership, invoice and payment information to administer fees, payments and our financial records.

Legal basis:

Performance of our membership relationship and compliance with applicable accounting, tax and other legal obligations.

3. Website analytics, cookies and technical information

When you use our website, we may process technical information such as:

- IP address
- Browser type and version
- Device information
- Date and time of access
- Website activity
- Security and server logs
- Cookie identifiers

We use this information to operate and secure our website, detect technical problems and improve its performance.

Cookies that are strictly necessary for the operation and security of the website may be used without consent where permitted by law.

Where analytics, tracking or other non-essential cookies require consent, these will only be activated after you have provided your consent through our cookie settings.

You may withdraw or change your cookie preferences at any time through [\[link/name of cookie settings\]](#).

4. Event photography and videography

Photos, audio recordings and video recordings may be made during ENHR conferences, meetings and other events.

These materials may be used to:

- Document ENHR events
- Report on association activities
- Publish event reports
- Communicate about ENHR activities through our website and newsletters
- Publish content through ENHR's official social media channels

For general event photography, such as photographs of audiences, conference rooms or groups of participants, ENHR may rely on its legitimate interest in documenting and communicating its activities.

Where an individual is the specific focus of promotional photography, filming or an interview, we may seek consent where appropriate.

If you do not wish to be photographed or filmed, please inform event staff at the welcome or registration desk or speak directly to the photographer or camera operator.

If a photograph or recording in which you are identifiable has already been published and you object to its continued use, please contact us at enhr@tudelft.nl. We will assess your request and, where applicable, remove the material from channels under our control.

5. Who do we share your personal data with?

ENHR does not sell your personal data.

Where necessary, personal data may be shared with service providers that assist us in operating the association and providing our services.

Depending on the service concerned, these may include:

- Website and hosting providers
- Membership administration systems
- Email and newsletter providers
- Conference and event registration providers
- Payment and financial service providers
- Accountants and professional advisers
- IT support providers
- Other suppliers providing services to ENHR

Where these organisations process personal data on our behalf, we require them to handle the information appropriately and in accordance with applicable data protection requirements.

We may also disclose personal data where we are legally required to do so.

6. International transfers

Some of the service providers we use may process personal data outside the European Economic Area (“EEA”).

Where personal data is transferred outside the EEA, ENHR will take appropriate steps to ensure that the transfer complies with applicable data protection law.

Depending on the destination and service provider, these safeguards may include an adequacy decision of the European Commission or appropriate contractual safeguards such as the European Commission's Standard Contractual Clauses.

You may contact us if you would like further information about safeguards relating to international transfers of your personal data.

7. How long do we keep your personal data?

We retain personal data only for as long as reasonably necessary for the purpose for which it was collected and to comply with applicable legal obligations.

Membership information

Membership information is retained for the duration of your active membership.

After your membership ends, information that is no longer required will be deleted or anonymised.

Basic administrative and financial information must be retained for up to 7 years or for another period where required by applicable accounting, tax or other legislation.

Newsletter and communication information

Contact information used for optional newsletters or marketing communications will be retained until you unsubscribe, withdraw your consent where applicable, or otherwise object to the processing.

We may retain limited information necessary to record that you have unsubscribed so that we can respect your preference in the future.

Website and technical information

Technical logs and analytics information are retained for [insert retention period], unless longer retention is necessary for security purposes or required by law.

Event photographs and recordings

Photographs and recordings used for ordinary event reporting may be retained as part of ENHR's historical and organisational archive.

Material used primarily for current promotional purposes will be periodically reviewed and will not be retained for longer than reasonably necessary for that purpose.

You may object to the continued use of identifiable photographs or recordings as described above.

8. How do we protect your data?

We take appropriate technical and organisational measures to protect personal data against accidental or unlawful destruction, loss, alteration, unauthorised disclosure or access.

Access to personal data is limited to persons and service providers that require access for legitimate ENHR purposes.

9. Your data protection rights

Depending on the circumstances and the legal basis for processing, you may have the following rights under the GDPR:

- **Right of access** – you may request information about the personal data we process about you and obtain a copy of that information.
- **Right to rectification** – you may ask us to correct inaccurate or incomplete personal data.
- **Right to erasure** – you may ask us to delete your personal data where the conditions under the GDPR are met.
- **Right to restriction of processing** – you may ask us to restrict the processing of your personal data in certain circumstances.
- **Right to data portability** – where applicable, you may request that certain personal data be provided to you or transferred to another organisation in a structured, commonly used and machine-readable format.
- **Right to object** – where processing is based on our legitimate interests, you may object to that processing based on your particular situation.
- **Right to object to direct marketing** – you may object at any time to the use of your personal data for direct marketing purposes.
- **Right to withdraw consent** – where processing is based on consent, you may withdraw your consent at any time. Withdrawal does not affect the lawfulness of processing carried out before consent was withdrawn.

To exercise any of these rights, please contact: enhr@tudelft.nl

We may need to verify your identity before responding to your request.

10. Complaints

If you have concerns about how ENHR processes your personal data, we encourage you to contact us first so that we can investigate your concerns.

You also have the right to lodge a complaint with the competent data protection supervisory authority.

If ENHR is established in the Netherlands, the relevant supervisory authority is:

Autoriteit Persoonsgegevens

Dutch Data Protection Authority

www.autoriteitpersoonsgegevens.nl

You may also have the right to contact the supervisory authority in the EU or EEA country where you live or work.

11. Providing personal data

Certain personal data is necessary for us to administer your membership or provide services to you.

Where information is marked as mandatory, failure to provide it may mean that we cannot register or maintain your membership, process a payment, register you for an event or provide the requested service.

Other information is optional.

12. Automated decision-making

ENHR does not use your personal data for automated decision-making or profiling that produces legal or similarly significant effects.

13. Changes to this Privacy Notice

We may update this Privacy Notice from time to time to reflect changes to our activities, services or legal obligations.

The latest version will be published on our website together with the date on which it was last updated.

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